



Quick Installation Guide

Plume Modem - for Home Fibre



PLEASE NOTE:

The steps in this guide should be taken after you have received confirmation from us that your fibre connection is active.

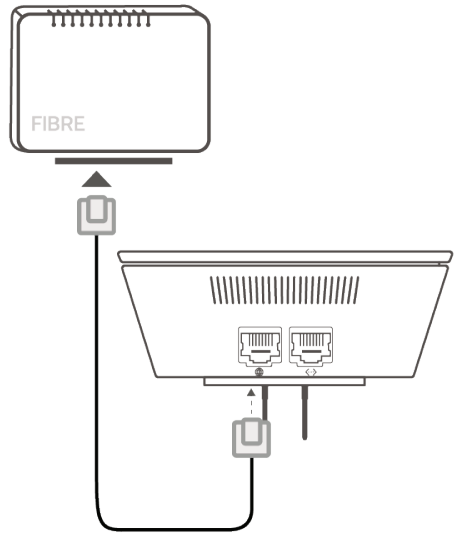
We will notify you via email upon completion or you can **contact us on 09 280 3672** for confirmation.

STEP 1:

Connect your modem to the fibre box

Make sure that the fibre box is powered on.

Using the white ethernet cable provided, plug one end into the left port on your Plume modem and plug the other end into the 'GE1' or 'LAN1' port on the fibre box.



NOTE:

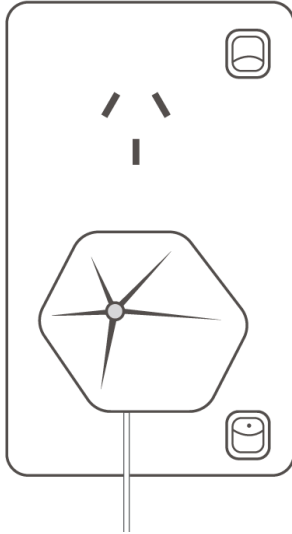
Please check your email if a different port on your fibre box has been enabled for your connection.

If you do not have a power cable for the fibre box, **please call our support team on 09 280 3672** so that we may organise one for you.

STEP 2:

Power on the modem

Plug your Plume modem into the wall outlet and ensure the outlets power switch is on.



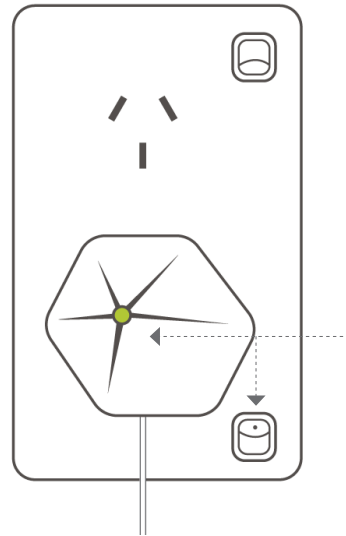
STEP 3:

Check the status light

Please wait 5-7 minutes after completing steps 1 and 2. When the Plume modem is first plugged in the indicator light will be solid blue.

It will then start flashing green while it is going through the setup process.

You will know the setup process is complete when the indicator light turns off - you can now connect to the WiFi.



PRO TIP:

Use an angled Dual Power Adapter from your local hardware store if you are having trouble getting plugs to fit in a horizontal wall outlet.



If the indicator light does not turn

off, this will indicate that there may be an issue with your connection.

Please call us on 09 280 3672 so we may help resolve it.

STEP 4:

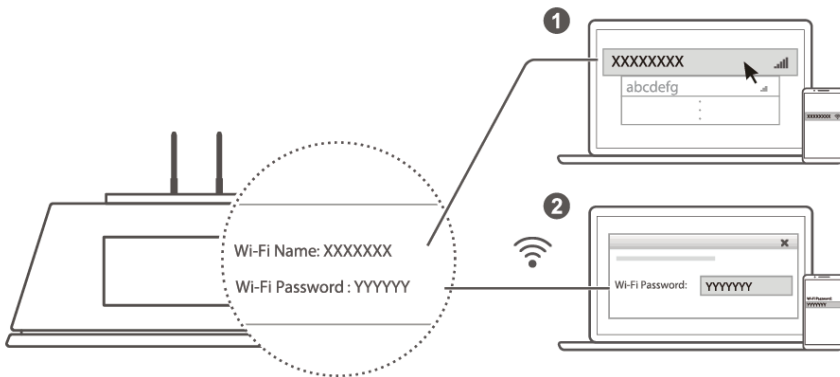
Connect your devices to the WiFi

You can connect devices such as your laptop, smartphone, tablet, etc. wirelessly via WiFi to your Plume modem.

On the top of your modem, your WiFi name is shown as 'WiFi Name' and your WiFi password as 'WiFi Password'.

To connect your device,

- open its **WiFi connection setting** menu
- search for the **WiFi Name**
- select it and **enter the WiFi Password**

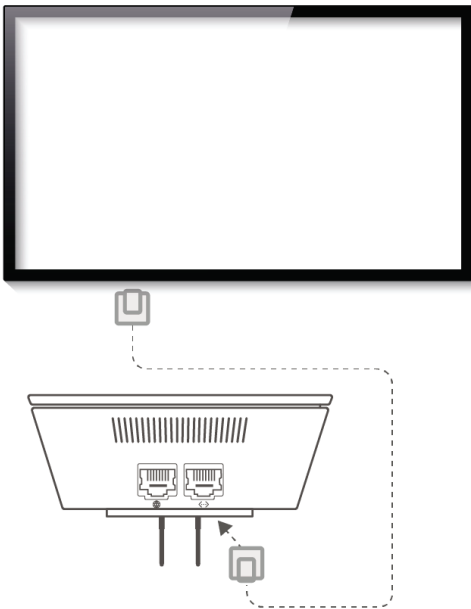


STEP 5:

Optional: Cabled connection for devices

You can connect a computer, laptop, Smart TV, etc. via a cable to your Plume modem. This is a great option for a Smart TV.

Using an ethernet cable, connect from the spare port of your Plume modem to the device that you want to connect.



NOTE:

Only one ethernet device can be plugged into the Plume modem.

If you need to plug in additional devices, an ethernet switch can be purchased from your local electronics store.

STEP 6:

Optional: Connecting your home phone

You can run a landline over your Fibre connection, there is an upfront cost of \$69.00 for a home phone adapter and a \$23.00 monthly fee.

If you would like the service, please call, or email our team. We can port your existing number. Do not disconnect your existing number until we have ported it. Get in touch with our team to add a phone service.

PLEASE NOTE:

This adapter will use the spare LAN port on the Plume modem.



Need further assistance?

If you need further assistance, please email us at:

support@wirelessnation.net
or call 09 280 3672